Student Visit Survey

It is the goal of Student Health Services to provide the highest quality health care available for the benefit of all students at West Valley College. Your feedback is very important to us! Please let us know what you think.

Based on your visit today to Student Health Services (SHS) please rate the following: (circle)

1. How supportive /helpful were the SHS staff in assisting you to stay in class/finish projects? Extremely Very Somewhat Not At All
2. How well do you understand your diagnosis/outcome of your visit? Extremely Very Somewhat Not At All
3. How well do you understand the information on medications you received or were advised to take? Extremely Very Somewhat Not At All N/A
4. How well do you understand the follow-up instructions given to you? Extremely Very Somewhat Not At All
5. How well do you understand that your privacy/confidentiality is maintained at SHS? Extremely Very Somewhat Not At All
6. Were you informed about Personal Counseling available in SHS? Extremely Very Somewhat Not At All
7. Were you informed about low cost community resources available to you? Extremely Very Somewhat Not At All
8. Were you informed about health insurance options? Extremely Very Somewhat Not At All
9. How satisfied were you with the appearance and cleanliness of Health Services? Extremely Very Somewhat Not At All
10. How accurate was the information given you during your visit? Extremely Very somewhat Not At All

Which services have you used in Student Health Services? (check all that apply)

Self-Help Medications Nursing Assessment Insurance Information
Smoking Cessation Personal Counseling Low-Cost Community Health Options

How many times this semester, including today, have you been seen in Health Services? 1 2 3 4 5 More

Optional – How would you describe yourself? (please circle)
Asian Pacific Islander Native American
African American Other
Hispanic/Latino(a) Unknown
Multiracial White/Caucasian

Comments